

BEER BUS TOURS & TRAVEL PLANNING

General Terms of Business (GTB)

Beer Bus Tours & Travel Planning e.K.

Beer Bus Tours & Travel Planning acts as intermediary between transportation companies, hotels and any other providers or individuals and the clients. The present General Terms of Business (GTB) shall determine - subject to additional supplement agreements - the contractual relationship between *Beer Bus Tours & Travel Planning* and the client. Any deviating terms of business of client are hereby expressly excluded.

Conclusion of the contract

As a first step Beer Bus Tours & Travel Planning will normally prepare a non-binding proposal based on the client's declared wishes and needs. Please note that no reservations have yet been made and prices and availability have not been checked at this stage.

The tour operating contract exists at the time that the client receives written confirmation of the booked trip from the travel organizer.

Amendment of Services

Beer Bus Tours & Travel Planning is entitled to amend contracted services in case of serious reasons which occur after contracting and make such amendment inevitable. No amendments or deviations shall be admissible which substantially affect the overall character of a tour, or are unacceptable for client in consideration of mutual interests, or discriminatory under the principle of good faith. *Beer Bus Tours & Travel Planning* shall inform client immediately about alterations contemplated.

Adjustment of Price

In the event of price adjustments by its service providers after conclusion of the contract, *Beer Bus Tours & Travel Planning* is entitled to adjust the price agreed on - taking into account the interests of client - provided that the circumstances resulting in such increase did not occur prior to contracting, and were not foreseeable at that time by *Beer Bus Tours & Travel Planning*. To be valid, the notice of such increase must be given in writing, stating the relevant cost items for such increase, and the respective calculation method.

In case of altered exchange rates after contracting, *Beer Bus Tours & Travel Planning* may increase the total by the amount the price of the service has increased for *Beer Bus Tours & Travel Planning*.

Hotels

All hotels on our tours have been carefully selected. Hotels usually offer single and double rooms; triple and twin rooms are not standard. However, upon request an additional/separate bed may be provided. Check-in time is usually at 3 pm and Check-out at noon. All hotels selected for the programs are subject to change. If a change becomes necessary for any reason, clients will be accommodated in hotels that are equivalent in service and price category as those listed. During holidays, conferences and special events, accommodations may only be available outside the city.

Not included services

Generally not included, if not mentioned differently, are expenses such as porter service, meals and beverages, insurances, tips, personal expenses, not mentioned entrance fees.

Travel Insurance

Travel insurance is not included in our tours. We recommend purchasing travel insurance in your home country, prior to your trip.

Payment

All reserved services require payment in full prior to arrival date.

Regarding payment see the specific terms and conditions for each tour or booking.

Payment terms of the reserved hotels apply to the reservation.

For reservations during trade fairs, conferences or events (e.g. Oktoberfest) we may require full pre-payment.

Payments should be made by wire bank transfer. The costs for the bank transfers, all expenses of the payer, also charges applied by the bank of the beneficiary, are to be covered completely by the client.

In the event advance payments or the total respectively remaining amount is not paid by client within the period agreed on, *Beer Bus Tours & Travel Planning* may refuse performance and, after a reasonable grace period granted, withdraw from the contract. In such event, *Beer Bus Tours & Travel Planning* shall invoice client cancellation costs in accordance with the term "Cancellations".

Vouchers

After receiving payment in full on reservations made by individual clients (city packages, train travel, etc.) we send out the vouchers by e-mail. Our clients are required to present these vouchers at hotels or to tour guides.

Travel Documents, Visa

Each traveler is responsible for carrying a valid passport and possessing any required visa(s). The organizer is exempt from any liability should the traveler be deported or refused entry for not meeting entry requirements or passport irregularities. The traveler will be responsible for any of the costs as a result of this.

For self-driving FIT travelers at the time of rental the driver must present a valid national driver's license that has been held for at least 1 year. An International Driving Permit (IDP) is highly recommended for Non-European Union renters. Further passport along with a valid credit card are required. Drivers should be at least 25 years of age. A surcharge for drivers from 18 to 24 years will apply.

Luggage

Each passenger is entitled to bring one medium-sized piece of luggage, with a maximum weight of 30 kg, free of charge. Transportation of excess luggage is subject to space availability. If the excess luggage exceeds the capacity of the vehicle, the traveler will be required to leave part of his luggage behind or pay for extra transportation (e.g. taxi). Luggage will be transported at the owner's risk. The organization is not responsible for loss, theft or damage to the luggage during the trip. We recommend that travelers remain present at all times when their luggage is being handled. In case of air, river or sea transportation of luggage, the specific conditions of the transportation companies apply as set out in the passenger's ticket. In case of loss or damages, we recommend filing an immediate complaint with the company responsible for transportation. We would like to remind passengers that they are responsible for their belongings.

Cancellations

Cancellations must be made in written form.

For cancellations see the specific terms and conditions for each tour or booking.

The terms of the reserved hotels apply to the reservation.

Limited Liability

By statute, *Beer Bus Tours & Travel Planning* shall be liable for damage to life, the body and health resulting from intentional or reckless breach of duties by *Beer Bus Tours & Travel Planning*, his statutory representatives or vicarious agents - in line with the pertinent statutory regulations.

Liability for material damages and resulting pecuniary losses is limited to the price per person for the service provided by *Beer Bus Tours & Travel Planning*, even in case of a breach of a material contractual obligation.

The above limitations of liability shall apply accordingly in favour of the bodies corporate, statutory representatives and other vicarious agents of *Beer Bus Tours & Travel Planning*. In other respects, liability is excluded - unless mandatory by statute. Client keeps *Beer Bus Tours & Travel Planning*, indemnified against any claim, which third parties may assert against *Beer Bus Tours & Travel Planning* and which is based on circumstances that are situated in the sphere of the client.

Force Majeure / Act of God

If the service, which is contractually agreed, cannot be delivered because of an act of god, such as a war, strike, catastrophes, etc. or because of imminent danger, both *Beer Bus Tours & Travel Planning* and client have the right to withdraw from the contract. The costs for cancelling the trip correspond to the agreed cancellation fees, depending on the time of cancellation. Client is not entitled to any compensation.

Beer Bus Tours & Travel Planning always endeavors to do everything reasonably possible to provide the best service to its clients, but disclaims responsibility for disruptions of travel arrangements resulting from flight or train cancellations, delays or postponements occurring for any reason whatsoever.

Beer Bus Tours & Travel Planning also disclaims liability for claims of tour participants for reimbursement of additional expenses or losses arising through delays, accidents, natural disasters, political unrest or illness. While *Beer Bus Tours & Travel Planning* will make every reasonable endeavor to provide assistance in such cases, the client shall bear sole liability for all such expenses.

If extraordinary weather conditions or force majeure (rain, snow, wind, flooding, avalanches, landslides, road or pass closures, etc.) prevent the passenger/group from reaching his/its destination, or has to remain longer at a hotel beyond the reserved stay, the company is not liable for accommodation or any other additional expenses during the delay until travel can be resumed, as soon as (weather) conditions permit.

Unclaimed Services

In case Client respectively his travelers do not make use of particular services properly offered for reasons Client or these travelers are answerable for, they have no claim for a compensation of the prorated price. *Beer Bus Tours & Travel Planning* shall endeavor to compensate expenses saved at the service providers. However, such obligation shall not apply to insignificant services, or is excluded because of regulatory provisions or orders from the authorities.

Discrepancies

Beer Bus Tours & Travel Planning assumes no liability and will not consider any complaints in case of a discrepancy between written and verbally provided information and/or prices. In that case the written information applies, respectively any additional agreements, which were concluded in written form explicitly regarding this.

Complaints

In case of non-compliance with any part of our program we request that you inform your guide or other representative, or contact us directly via the emergency number so that we can find a solution as quickly as possible. Please also provide a written statement of the non-compliance. Please allow the company a reasonable amount of time to respond to the client's complaint. If this doesn't occur, the burden of proof of any complaint rests with the client.

Sundry Provisions

Subject to other individual agreements, the entire covenant between *Beer Bus Tours & Travel Planning* and client shall be governed by German law. Exclusive jurisdiction for all claims resulting from or related to this contract is agreed upon to be the domicile of *Beer Bus Tours & Travel Planning*. Any invalidity of individual provisions hereof shall not result in the invalidity of the contract as a whole.

Beer Bus Tours & Travel Planning

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Commercial register: Nuremberg, HRA 9422, registered 20th November 1987

Tax ID number: DE 133 185 198

As of 1st January 2026